

BSB40207

Certificate IV in Business

The Certificate IV in Business is designed for individuals who use well-developed skills and apply a broad knowledge base in a wide variety of contexts. They apply solutions to a defined range of unpredictable problems and analyse and evaluate information from a variety of sources. They may provide leadership and guidance and have some limited responsibility for the output of others.

The Navitas Difference

Navitas Workforce Solutions, our Registered Training Organisation, provides quality training designed to improve business outcomes. Our services are underpinned by the philosophy that training should bring about a change in behaviour and effectiveness in the workplace through the delivery of new skills. We work with our clients to understand their objectives and to enable skills and behaviour-based change management within the business.

Pre-requisites

None

Learning Outcomes

- Introduce new techniques for customer relations
- Develop and fine tune existing skill-set
- Learn techniques to understand and identify customer needs more effectively
- Recognise and implement business improvement procedures
- Identify and resolve workplace communication issues
- Plan and implement group training and induction

Program Benefits

- Nationally accredited program
- Maximum of 12 days training over 12 months (1 day per month) and can be completed earlier
- Recognition of Prior Learning (RPL) and Current Competencies (RCC)
- Flexible delivery methods
- Fun, effective and continual learning

Recognition of Prior Learning

RPL involves the assessment of previously unrecognised skills and knowledge an individual has achieved outside of the formal education and training system, against the requirements of a qualification.

RPL could provide employees with a full or part qualification and avoid replication of training; it can also be used as a tool to identify what further training an individual may need to gain a qualification.

Government Funding Opportunities

Government funded courses are those subsidised by the government. The initiative was designed to encourage employers to train and develop their staff to pre-determined industry standards. Financial incentives are available to employers who provide access to training through traineeship programs.

Government funding for the Certificate IV in Business may be available for your organisation. Please contact us to discuss this opportunity further.



